

DENTAL SERVICES

As of August 1, 2009 United Concordia began administering the Department of Defense's Active Duty Dental Program (ADDP). Under this new program, active duty personnel can access dental services in the private sector when they are unable to receive care at a military dental treatment facility (DTF). Currently, the ADDP is only available to the Air Force, Army, Coast Guard, Marine Corps and Navy. Therefore, the NOAA Corps and Public Health Service Commissioned Corps (PHS) are not eligible for the ADDP. NOAA Corps officers may continue to seek care from the DTF's; however it may be difficult to schedule appointments because of the shortage in staff. Therefore, you are authorized to receive dental care from a civilian provider if the DTF is unable to provide you with full dental service.

Routine services such as; annual and bi-annual dental exam(s), cleaning(s) and simple filling(s) are authorized and do not require pre-authorization from the NOAA Corps Medical Administration Branch. Officers needing any major dental services such as; root canal(s), crown(s), orthodontic treatment, etc. are required to obtain pre-authorization from the NOAA Corps Medical Administration Branch prior to receiving these services. The dental office must submit the request via fax or by mail. When obtaining dental services from a civilian provider you must present a copy of your uniformed services identification card and instruct the provider to submit billing information to: LCDR Elizabeth Hobson-Powell, CPC/Medical Administration Branch, 8403 Colesville Road, Suite 500, Silver Spring, MD 20910 or the provider can fax the Dental Claim Form to 301-713-2039 to receive payment by credit card.